# Executive Summary: Recruiting, Developing, and Retaining Leaders to Break Cycles of Reoffending

Presenters: Liam Fenn

Organization: Unlocked Graduates - <a href="https://unlockedgrads.org.uk/">https://unlockedgrads.org.uk/</a>

**Overview:** This presentation highlights the critical importance of recruiting, developing, and retaining talented prison officers to address systemic issues in prisons, reduce reoffending rates, and foster a rehabilitative culture. The focus is on identifying barriers to retention, proposing actionable solutions, and emphasizing the role of leadership in driving meaningful change within the correctional system.

## **Key Themes of the Presentation**

## 1. Current Challenges in Prisons (England and Wales):

## Reoffending Rates:

- 38% of adults are reconvicted within a year of release (57% for sentences under 12 months).
- Reoffending costs £18.1 billion annually.

## Mental Health and Safety:

- o 70% of prisoners have mental health needs.
- o Rising incidents of self-harm and violence.

## Poor Conditions:

• Over 40% of prisoners spend at least 22 hours a day in cells.

## 2. Why Recruiting and Retaining Talent Matters:

- Prison officers who use their authority carefully and legitimately can significantly improve outcomes, including reducing violence and fostering rehabilitation.
- Officers are uniquely positioned to influence culture and systemic change within prisons.

#### 3. Barriers to Retention:

## Personal:

- o High impact of the role on physical and mental health.
- Strain from anti-social shift patterns and poor work-life balance.

## • Professional:

 Limited progression opportunities, unfair promotion processes, and lack of managerial support.

#### Cultural:

 Negative staff cultures, resistance to change, and lack of alignment with rehabilitative goals.

Co-Funded by the European Union. However, the views and opinions expressed are solely those of the authors and do not necessarily reflect the views of the European Union. Neither the European Union nor the granting authority can be held responsible for them

#### • Structural:

 High staff turnover, limited wellbeing support, and external stigma surrounding prison work.

## 4. Proposed Solutions:

## 1. Improved Line Management:

Supportive managers to guide officers and inspire systemic change.

#### 2. Focus on Rehabilitation:

 Emphasize the role of prison officers in reintegration measures to enhance job satisfaction and public trust.

## 3. Career Development and Pathways:

 Structured development programs, flexible working options, and clear career pathways to retain talent.

## 5. The Unlocked Graduates Model:

## • Comprehensive Training:

- o High-quality initial training and a fully funded Master's degree.
- Leadership responsibilities from day one.
- Increased mobility opportunities and system understanding.

## Mentoring Model:

- Tailored support from external mentors to build trust and capacity.
- Focused retention efforts through structured feedback and skills development.

## Conclusion

- Prisons require skilled and diverse talent to create rehabilitative environments.
- Effective support, mentoring, and leadership are critical to retaining officers and inspiring cultural change.
- Policymakers must address systemic barriers to ensure prisons fulfill their reintegrative mission.



